

Release Notes

Product Name: VS-211H2

Current Version:

Type	Number	Date
Firmware	2.7	July 2020
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 20, 2020

Reference: 16589b

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-211H2	Any	Yes	Yes

Technical Notes:

- New feature.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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Type	Number	Date
Firmware	2.7	July 2020
Software	–	–
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RN Date: July 20, 2020

Reference: 16589b

The following changes were made in this version:

New Features:

	New Feature Description
	CEC pass-through between switched HDMI input and output.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed.

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
7390	Rarely no signal is displayed, on connected source or display wake-up, for a few specific source/display models. Workaround: Unplug/re-plug connected device(s).
7394	HDCP-protected content may not be displayed when output is connected to a monitor via a >40m active cable.
13397	Switching manually to an unconnected input may cause improper switching. Workaround: Re-switch to connected input.

Preceding Version: 2.6



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Release Notes History

Product Name: VS-211H2

Current Version:

Type	Number	Date
Firmware	2.6	July 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 2017

Reference: 12873

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-211H2	Any	Yes	N/A

Technical Notes:

- Switching from 4K@60 to 1080P is now working properly.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Bugs to be Fixed in Future Version:

QC ID	Description
7390	HDMI 2.0 4K60 +HDCP no picture after reconnecting monitor

Known Limitations (including compatibility limitations):

QC ID	Description
7394	HDCP content does not work when output is connected to a monitor via CLS-AOCH 50M

Preceding Version: F 2.5



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Release Notes History

Product Name: VS-211H2

Current Version:

Type	Number	Date
Firmware	2.5	July 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: August 2016

Reference: 10790

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-211H2	Any	Yes	N/A

Technical Notes:

- Various switching bugs were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

The following changes were made in this version:

Bugs Fixed:

QC ID	Description
7387	After switched manually by dry contacts , Automatic Mode highest priority input caused machine to exit Manual Override mode and return to Automatic
7392	HDMI2.0 input signals switching did not work properly
7396	Manual switching did not work with group of devices
84454	Laptop didn't boot after sleep on INPUT2 only
8470	Mode 'LAST-CONNECTED' didn't work properly after first time power on.
8476	Auto mode didn't work properly



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Release Notes History

Bugs to be Fixed in Future Version:

QC ID	Description
7390	HDMI 2.0 4K60 +HDCP no picture after reconnecting monitor

Known Limitations (including compatibility limitations):

QC ID	Description
7394	HDCP content does not work when output is connected to a monitor via CLS-AOCH 50M

Preceding Version: **NP – 1.0**



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Release Notes History

Product Name: VS-211H2

Preceding Version: NP – 1.0

Version Date: March 2016

Reference: 0010

Release Type:

Firmware Software Hardware New Product

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-211H2	N/A	N/A	N/A

Technical Notes:

- This is a release note for a new product.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



Release Notes History

Product Name: VS-211H2

Current Version: NP – 1.0

Version Date: March 2016

Reference: 0010

This is a release note for a new product.

Known Issues:

- There are no known issues.

Preceding Version: N/A



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