KRAMER

Release Notes

Product Name: VM-10H2

Current Version:

Type	Number	Date
Firmware	P2.8	October 2019
Software	–	–
Web	–	–
Hardware	–	–

RN Date: October 29, 2019
Reference: 15844

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VM-10H2	Any	Yes	Yes

Technical Notes:

- Fixed bug.

⚠️ **Warning:** Upgrade firmware using only a device with a Windows 7 operating system. Upgrading with a device with a Windows 10 operating system renders the unit inoperable.

Future upgrades can be performed using a Windows 10 operating system.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

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Release Notes

Product Name: **VM-10H2**

Current Version:

Type	Number	Date
Firmware	P2.8	October 2019
Software	–	–
Web	–	–
Hardware	–	–

RN Date: October 29, 2019

Reference: 15844

The following changes were made in this version:

Bugs Fixed:

QC ID	Fixed Bug Description
16574	Firmware upgrade could not be performed using a Windows 10 operating system. Doing so rendered the unit inoperable. ⓘ **Note:** Perform the current FW upgrade (P2.8) using a Windows 7 operating system. Subsequent upgrades can then be performed using a Windows 10 operating system.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed.

Preceding Version: P2.7

Release Notes History

wProduct Name: **VM-10H2**

Current Version:

Type	Number	Date
Firmware	P2.7	August 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **August 2017**

Reference: **12802**

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VM-10H2	Any	Yes	N/A

Technical Notes:

- Overview of changes.

⚠ **Warning:**   Upgrade firmware using only a device with a Windows 7 operating system. Upgrading with a device with a Windows 10 operating system renders the unit inoperable.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

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Release Notes History

Product Name: VM-10H2

Current Version:

Type	Number	Date
Firmware	P2.7	August 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **August 2017**
Reference: **12802**

The following changes were made in this version:

New Features:

	New Feature Description
	Added support for Video Wall mode

Modifications:

QC ID	Modification Description
	Added "DPSW-STATUS?" command

Bugs Fixed:

QC ID	Fixed Bug Description
10667	Fixed encrypted picture issue for non HDCP monitors
10702	For DSW 4 on (Auto EDID from out1), output resolution (auto) works properly even after losing power
11293	DSW 1 (HDCP) functioning properly

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	Firmware upgrade cannot be performed using a Windows 10 operating system. Doing so renders the unit inoperable. Use only a device with a Windows 7 operating system for firmware upgrade.

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Release Notes History

Preceding Version: FW: 0.4

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Release Notes History

Product Name: VM-10H2

Current Version:

Type	Number	Date
Firmware	0.4	June 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: June 2017
Reference: 9814

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VM-10H2	N/A	N/A	N/A

Technical Notes:

- This is a release note for a new product.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes History

Product Name: **VM-10H2**

Current Version:

Type	Number	Date
Firmware	0.4	October 2019
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **October 2019**

Reference:

This is a release note for a new product. For a list of new product features see:

http://www.kramerav.com/manual/VM-10H2

The following changes were made in this version:

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed

Preceding Version: N/A